

## FREE Training

Your journey begins today! Onward to Opportunity in partnership with Veterans Career Transition Program (O2O-VCTP) provides training and certification in business, technology, and customer service career fields. This career transition program, through Syracuse University's Institute for Veterans & Military Families, combines industry-validated courses, strong partnerships, and comprehensive career coaching and employment services to match participants with civilian job opportunities. This program is FREE and independently funded. O2O does not use any DOD, VA, or GI Bill funding.

### Pacific Northwest Information Sessions/Orientations

09 Jul 2019, 1100-1230, NBK Bangor, FFSC Bldg 1099  
11 Jul 2019, 0930-1100, JBLM, Bldg 3271  
23 Jul 2019, 1100-1230, NBK Bangor, FFSC Bldg 1099  
25 Jul 2019, 0930-1100, JBLM, Bldg 3271

**\*\*25 Jul 2019, 1730-1900, Virtual\*\***

01 Aug 2019, 0930-1100, JBLM, Bldg 3271

**\*\*01 Aug 2019, 1730-1900, Virtual\*\***

26 Aug 2019, 1100-1230, NBK Bangor, FFSC Bldg 1099  
29 Aug 2019, 0930-1100, JBLM, Bldg 3271

**Deadline to enroll in the 13 Aug 2019 Cohort is 02 Aug 2019**



## ELIGIBILITY

- ▶ **ACTIVE DUTY SERVICE MEMBERS:** Any active component service member within 6 months of separation.
- ▶ **NATIONAL GUARD AND RESERVE:** Any currently active member of the Reserve/Guard with 180 days in service.
- ▶ **VETERAN:** Post-9/11 veteran (retired or separated) with an Honorable discharge.
- ▶ **MILITARY SPOUSE:** Any military spouse of the above categories.

### Upcoming Training Dates & Locations:

**Pacific Northwest  
Launch**  
13 August 2019

**Pacific Northwest  
Launch**  
15 October 2019

**\*\*\*Please email Angie Condon (see page 2) if you are interested in attending a Virtual Information Session/Orientation.\*\*\***

## CERTIFICATION TRAINING TRACKS



### CUSTOMER SERVICE EXCELLENCE

- Customer Service Excellence
- Call Center Fundamentals



### BUSINESS MANAGEMENT

- Project Management:
  - PMP
  - CAPM
- Six Sigma Green Belt
- Human Resources:
  - aPHR
  - PHR
  - SPHR



### INFORMATION TECHNOLOGY

- A+
- Security+
- Network+
- Cloud+
- Linux+
- Server+
- CCENT
- CCNA
- SSCP
- CISSP
- ITIL
- Java SE7
- Java SE8
- Oracle 11G
- Oracle 12C
- SAS Programmer



### DIRECT TO EMPLOYMENT

Complete the O2O assessment and if eligible, be fast-tracked to employment support and interview matching via Hire Heroes USA.



### BENEFITS

- ▶ Onward to Your Career training and access to online learning pathways.
- ▶ Funding for one industry certification exam.
- ▶ Connect to our National Employer Partners through Hire Heroes USA.
- ▶ Interview matching to employers in your industry.
- ▶ Receive support from O2O-VCTP advisors and staff.
- ▶ Employer engagement and networking opportunities.
- ▶ Receive non-credit certificates of completion from the Institute for Veterans and Military Families at Syracuse University upon course completion.

\*Courses may vary depending on location. Please contact your local installation team or IVMF enrollment to learn about course restrictions.

FOR MORE INFORMATION PLEASE VISIT OUR WEBSITE AND COMPLETE AN INTEREST FORM:

<http://onward2opportunity-vctp.org/career-training/>



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**Interested Employers or Community Partners, please contact us to learn more about our employer engagement opportunities.**

## ONWARD2OPPORTUNITY-VCTP.ORG