



Be Informed

FALL SEASON PREPARATIONS FOR UH RESIDENTS

- Since room heaters (steam) will be turned on, leaks sometimes follow when pipe condensation is forced out. Please report any leaks right away.
- With fall, the days are getting shorter so please report any burned out light bulbs in rooms or hallways.
- To prevent mildew, arrange your room furniture and bed so air can circulate.
- On occasion on a sunny day, open your windows and air out your room.
- Always keep your room clean and throw out trash daily. It will discourage bugs from coming in.
- With colder temperatures starting to creep in, bugs will be doing the same, because your room is a lot warmer than outside. Report any appearance of ants, spiders, or any bugs so we can call the base Pest Control before it gets worse.



SMOKE DETECTORS: Please do not remove or tamper with smoke detectors. They are there not only to protect you but all the residents in the building. Tampering with smoke detectors is a Federal offense and you are liable to pay for replacement or repair.

ALCOHOL POLICY: Residents are reminded that if you are under the age of 21, you are not allowed to consume any alcoholic beverage at any time. If you are over the age of 21, please lock your alcoholic beverages when not consuming them. Do not share alcohol with an underage person.



SINK DRAINS: Do not put any food items down sink drains. Grease and food items will clog drains resulting in costly plumbing repairs—money that could be used for other program improvements. Please dispose of trash, grease and food items properly.



Find us on the internet at: www.navylifepnw.com





FALL IS HERE AND WINTER IS AROUND THE CORNER!!!

Cooler days and nights are coming, so if you want to keep the heat in, close your windows. Closed windows ensure the heating system works properly. And with winter coming, here comes the rain. If you'll be away from your room, please remember to close your windows. You never know when it will rain in our area and the expensive cost to replace furniture or carpet damaged by leaving your window open could become your responsibility. If you notice a draft or cold air coming in around the window, place a maintenance request.

Please conserve energy!



CONTINUOUS IMPROVEMENT SURVEY

Stop by the UH Office and fill out a CIS or submit one online at:

<https://www.surveymonkey.com/r/9DFX26C>

It only takes a few minutes and helps us improve the UH services we provide. Your opinions matter!

Contact Us

UH Admin	Duty Manager	UH LCPO	UH LPO	UH Civilian Office
B/2701	360-914-7347	360-257-3793	360-257-4163	360-257-2799

Did you know you can submit a maintenance trouble call 24 hours a day?

Resident requests (non-emergency) can be submitted through the online maintenance request program at <http://www.navylifepnw.com>. Select "Naval Air Station Whidbey Island" then "Unaccompanied Housing" under the Housing tab. These requests are then sent to our Maintenance Tracking Program and reviewed daily by the UH Building Managers. Residents will receive an email confirmation (*if an email is provided with submission*) when their maintenance requests have been received, assessed, and completed.



Maintenance concerns and trouble calls can also be directly submitted to your Building Manager, Duty Manager, or Resident Advisor.

We can only help if you inform us of the issue. For EMERGENCIES that might cause danger to life or if serious damage to property is imminent please dial (855) 462-8322.

Do the right thing, follow the rules!

Service members represent their service's both on and off duty. We must always maintain good order and discipline.

UH Policy Violations

1 Underage in possession of alcohol resulting in formal counseling.

