WE WANT YOUR FEEDBACK





Stop by the UH Office and fill out a CIS or submit one online at:

https://
www.surveymonkey.co
m/r/9D5MZ25. It only takes a few minutes and helps us improve the UH services we provide. Provide your feedback, your opinions matter.

See something? Say something!

As agreed and signed upon check-in, all residents "MUST" immediately report to UH staff any suspicious activity or unauthorized items and or personnel in the UH property. Resident Advisors are also available if needed. Know your resident advisor.

A region wide UH Working Group was established to review current and future UH operations to improve customer service. If you have an idea that would improve UH customer service, we encourage you to provide your input to the UH Staff who will bring it to the UH Working Group for consideration. We are always looking for ways to better service.

UH RESIDENTS TASKING DURING FALL SEASON.

- 1. Since Room Heaters (steam) will be turned on, leaks sometimes follow when pipe condensation is forced out so please report any leaks right away.
- 2. Report any burnt Light Bulbs, Hallway Light not working because dark hours will get longer now.
- 3. Arrange your furniture so air circulation is better to prevent Mildew.
- 4. Once in a while on a sunny day, open your windows and air your room.
- 5. Always keep your room clean, it will discourage bugs from coming in.
- 6. Since cold temperatures are starting to creep in, Bugs will be doing the same, because your room is a lot warmer that outside. Report any appearance of Ants, Spiders, or any bugs so we can call the base Pest Control before it gets worse.



Smoke Detectors

Please do not remove or tamper with Smoke Detectors, they are there not only to protect you but all the residents in the building. Tampering with them is a Federal Offense and you are liable to pay for replacement or repair.



Alcohol Policy

Residents are reminded that if you are under the age of 21, you are not allowed to consume any Alcoholic Beverage at any time. If you are over the age of 21, please lock your Alcoholic Beverages when not consuming it, do not share it with an underage person.

Trouble Call Reporting: Please report any concern/trouble calls to your Building Manager, Duty Manager, Resident Advisor, or online at www.navylifepnw.com. We can only help if you inform us of the issue. For EMERGENCIES that might cause danger to life or serious damage to property is imminent please dial (855)462-8322



FALL IS HERE AND WINTERS AROUND THE CORNER!!!

Cooler days and nights are coming, so if you want to keep the heat in, close your windows. Closed windows ensure the heating system works properly. And with the winter coming, here comes the rain. If you'll be away from your room, please remember to close vour windows. You never know when it will rain in our area and the expensive cost to replace furniture or carpet damaged by leaving your window open could become your responsibility. If you notice a draft or cold air coming in around the window, place a maintenance request. Please conserve energy!

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SINK DRAINS: Do not put any food items down sink drains. Grease and food items will clog drains resulting in costly plumbing repairs, money that could be used for other program improvements.

Please dispose of trash, grease and food items properly.

Be Informed (page 2)

Places that are Off-Limits to UH **Residents and Guest**

- **All Building Roof Tops**
- **All Building Ledges**
- All Building Mechanical Rooms.
- **Walkway Railings**
- **Storage Rooms** 5.
- **Electrical/Communication** Rooms
- **Contractor Managed** Rooms (Parts Room)

Please stay away from places where it poses a danger to you







Bicvcle registration is a must! Bicycles left in the bike storage or rack of UH must be registered at building 973 (NGIS). Owners must notify the Front Desk when permanently departing the installation or transferring bicycle ownership for proper clearance of bicycle registration.

UH Guest Policy. Guests are defined as people invited into UH by a UH resident. Guest are permitted in UH provided that they do not interfere with good order and discipline or are an inconvenience to other residents. All guests must be registered at the building quarter deck . Visitation hours will be followed per Resident Handbook. A guest is subject to the rules and regulations of UH and will comply with all orders and instructions from personnel acting in an official capacity. Residents are responsible for his/her guests at all times.



Smoking

Please use designated outdoor smoking areas and approved smoking receptacles. Smoking and use of other tobacco products (including ecigarettes, vaping, hookahs and chewing tobacco) are strictly prohibited in UH facilities.





Spotlight

Bravo Zulu to all our Tenant Commands for your continued support with Room Inspections. It is one of the reasons why we can keep our old facilities looking better and it keeps our residents aware of maintaining their rooms compliant the UH daily living standards.

UH VIOLATION DUMPSTER AWARD

To the UH Resident who got caught by Base Police in the room with unauthorized weapon, narcotics, fireworks and scorpion. A Bad example not to be followed or explored. YOU WILL BE CAUGHT!!! And HELD ACCOUNTABLE.

Do the right thing, follow the rules!

Remember, service members represent their service's both on and off duty. We must always maintain good order and discipline.

UH Policy Violations

- 2 Alcohol Incidents resulted in Command implementing corrective measures including restriction
- 2 Complaints of excessive noise resulted in Command implementing corrective measures including restriction

Violation for unauthorized weapon, narcotics, fireworks, and pet resulted in Non Judicial Punishment– reduction in rank and separation from service.

Although we generally act with good intentions, sometimes we stray from that expected good order and discipline and are held responsible for our actions. Represent and act accordingly!



We live in Washington State that is known for rain. If you will be away for more than a day, please remember to close your windows. You never know when it will rain in our area: and the expensive cost to replace furniture or carpet damaged by water will be your responsibility.

REMEMBER, CALL THE FRONT DESK AS SOON AS YOU SEE ANY KINDS OF INSECT OR PEST IN YOUR ROOM. TRACK DOWN WHERE THEY COULD HAVE POSSIBLY AC-CESS THE ROOM FROM AND WHERE YOU FOUND THEM TO EN-SURE THAT THERE IS NO INFESTA-TION. DO NOT PUT ANY KIND OF INSECTICIDES OR RODENTICIDES AS OUR CONTRACTOR USES NAVY APPROVED PRODUCTS ONLY.

UH Pavilion: The UH Pavilion is open for your recreational needs. Schedule your event by calling The UH LPO at 257-4163 or Enrico Javier at 257-5323. Please use it, but make sure to keep it clean. Remember Alcohol or Smoking is not allowed in the Pavilion. If you need trash bags, please contact your Building Manager.



ontact Us

UH Admin. Bldg.2701

Duty Manager: 360-914-7347

UH LCPO.....257-3793

UH LPO.....257-4163

UH Admin.....257-4093

Housing Managers:

Complex Manager......257-5323

Assistant Managers......257-2799

Find us on the internet at: www.navylifepnw.com